



About WestOne Logistics

WestOne Logistics is an asset based, world-class 3PL offering commercial warehousing, material handling, transportation, receiving and distribution services, cross docking, shipping, last mile delivery and supply chain management.



About Yellowstone Warehouse

The Yellowstone Warehouse is a 108,000 sq. ft. full service commercial warehouse with state of the art security, fire sprinklers, material handling and warehouse management systems. It has grade level and dock high access with racking, pallet and bulk storage capabilities.



About WestOne Transfer & Storage

WestOne Transfer & Storage is an agent of Atlas Van Lines and provides World Class relocation services, move management, custom crating, packing, nationwide transport of household goods as well as commercial furniture, fixtures & equipment.

About Hotel Terra

Hotel Terra is located at Teton Village, Wyoming just northwest of Jackson, Wyoming, Hotel Terra is adjacent to Jackson Hole Mountain Resort and Grand Teton National Park. The Jackson Hole ski resort is a Swiss-style village that lies at the bottom of the 10,450-foot-high Jackson Hole Mountain. Hotel Terra is a ski-in/ski-out property located at the bottom of the ski-hill just three hundred feet from the chair-lift. The property was constructed during the summer of 2007 culminating just after Christmas 2007.



Challenge

Furniture, Fixtures and Equipment from multiple vendors began to arrive some 3 months before the building was enclosed. The mountain resort has no accommodations for warehousing facilities. The winter weather was the most extreme in years and made it difficult for the contractors to have necessary access around the building. The project was behind schedule and had pending reservations for the 2007/08 ski-season beginning in January 2008.

Solution

WestOne Logistics received all shipments and provided storage and inventory control at its Yellowstone Warehouse facility in Idaho Falls, Idaho. WestOne provided the warehousing, transportation and installation resources. Upon notice from Hotel Terra construction management team, WestOne deployed equipment and manpower to expedite the delivery, placement and installation of the fixtures.

Result

WestOne Logistics was able to effectively organize resources to accomplish the task. Hotel Terra opened to guests within two weeks of substantial completion of the structure. The delivery, placement and installation of FF& E was completed in a 5 day span. The pieces were well documented, organized and were staged and delivered to the proper locations within the facility with great efficiency. The Hotel was able to accommodate guests in a timely manner.

Commentary

The delivery was complicated because timing was critical for mass delivery to accommodate the installation crew. In addition, the warehouse was 90 miles from the mountain with a major pass to traverse to reach destination. A major winter storm hit just as the deliveries began causing snow packed and icy road conditions. WestOne provided installation crews that worked in unison with delivery crews to expedite the process.

